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ORIGINAL

## ARIZONA CORPORATION COMMIS

## UTILITY COMPLAINT FORM

Investigator: Guadalupe OrtizPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2008 - 70876Date: 8/20/2008Complaint Description:      19I    Other - ADEQ/EPA Questions  
N/A    Not ApplicableFirst:Last:Complaint By:      **Alex****Miramón**Account Name:      Alex MiramonHome: [REDACTED]Street:      [REDACTED]Work:City:      [REDACTED]CBR:State:      AZZip: [REDACTED]is:Utility Company:      **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**Division:      WaterContact Name:      [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

REFERRED FROM CHAIRMAN GLEASON'S OFFICE (OPPOSED OPINION):

RE: Docket No. WS-02987A-08-0180

Arizona Corporation Commission

**DOCKETED**

SEP - 2 2008

From: alex miramon [mailto:[REDACTED]]  
Sent: Tuesday, August 19, 2008 2:27 PM  
To: Gleason-WebEmail  
Subject: Johnson Utilities

George Johnson

Is poisoning us when are you people going to do your job and stop this man.

\*End of Complaint\*

Utilities' Response:

N/A

\*End of Response\*

Investigator's Comments and Disposition:

Email to Customer:

Dear Alex Miramon,

Your email dated August 19, 2008 regarding the Johnson Utilities L.L.C. ("Johnson Utilities") rate case sent to Chairman Gleason's office has been received and will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Johnson Utilities application.

DOCKETED BY

AZ CORP COMMISSION  
DOCKET CONTROL

2008 SEP - 2 P 3: 03

**RECEIVED**

# ARIZONA CORPORATION COMMISSION

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The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED] [REDACTED].

Thank you,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division

CLOSED

\*End of Comments\*

**Date Completed: 8/25/2008**

**Opinion No. 2008 - 70876**

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